



El Encanto Express



August 2008

Get Paid to Upgrade!

You can decrease your outdoor water usage up to 30% by replacing your traditional spray nozzles with water-saving rotating nozzles. The benefits of the rotating nozzles include better wind resistance, less misting, and reduced runoff. To top that, you can receive a rebate from Metropolitan Water District toward the cost of the rotation nozzles you purchase. For a list of rebate-eligible nozzles, a rebate application and program guidelines visit www.mwdoc.com/wue. While you're on line, check out the Smart Timer rebate program!



Board of Directors

Don Bascom, President
 Kathy Anderson, Vice President
 Duane Tumlinson, Secretary
 Ellen Sprague, Treasurer
 Greg von der Linden,
 Member at Large

Community Manager

Deanna McCarville
 (949) 582-7770 x109
deannam@progressivecm.com

Maintenance & Forms Requests

Eli Perez 949-582-7770 x134
Elip@progressivecm.com

Receivables (your payments)

Shelley Logan 949-582-7770 x104
shelleyl@progressivecm.com

Accounting Controller

Sue Taylor 949-582-7770 x105
suet@progressivecm.com

NEED TO CLEAN OUT THE GARAGE?



You can call CR&R at 877-728-0446 and request a bulky item pickup which is a service they provide you twice per year at no charge.

1. Bulky items get picked up on trash day **ONLY**, call about two days ahead.
2. Cannot be longer than 6 feet.
3. Has to be manageable by two people (150 pounds).
4. General Household items (furniture and appliances OK)
5. E-waste (TV or computers OK).
6. **NO** hazardous materials or paint.

NEIGHBORHOOD WATCH

As we enter the busiest vacation month of the year, please help keep a watchful eye on your neighbors' home and report any suspicious activity immediately to the Sheriff's Department at 770-6011.



Next Board Meeting

Tuesday, August 12, 2008

at Progressive Community
 Management

27405 Puerta Real, Suite #300

Mission Viejo

Homeowner Forum is at 6:00 pm

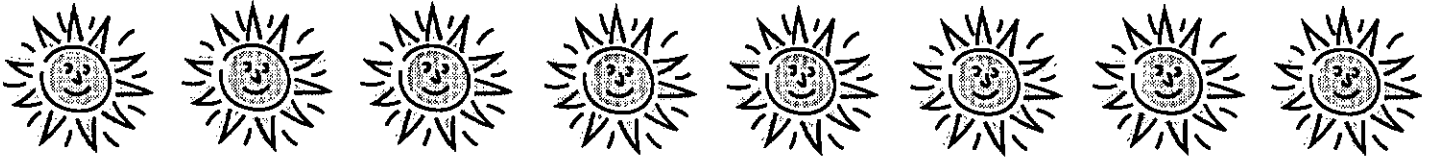
Come and Join!

c/o Progressive Community Management, 27405 Puerta Real, Suite 300, Mission Viejo, California 92691
 Phone: 949-582-7770 Fax: 949-582-7796

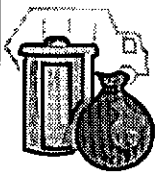
Our Progressive Community Manager is Deanna McCarville **e-mail:deannam@progressivecm.com

PET REMINDERS

Unfortunately, calls reporting dogs running loose, not on a leash, and dogs that are not picked up after by their owners are still on the rise. Also, please keep in mind that not everyone is a pet lover and may be frightened by pets not on a leash. As a dog owner it is your responsibility to take every precaution to protect others and your pet; do so by always using a leash. Please be responsible and courteous of your neighbors. Thank you!



More Trash Talk



Please make sure you are storing your trash containers appropriately, behind your gate or in the garage. If you will be going out of town for an extended period of time, please make arrangements to have your containers taken in and stored out of view from the street. Trash containers should not be on the street earlier than 3:00 p.m. the day before pick-up (usually Wednesday), and they should be stored out of sight from the street as soon as possible on pick up day (usually Thursday), but no later than 8:00 a.m. on the day after pick-up. This is a correction from the information provided in the July newsletter.

HOLIDAY OFFICE HOURS

The offices of Progressive Community Management will be closed on Monday, September 1st in observance of Labor Day. During the holiday the emergency service will be available for property emergencies that involve possible property damage or loss to the Association property. You can report these emergencies by calling 949-582-7770 and following the emergency prompts. If it is not an emergency, please leave your property manager a message and we will look forward to returning your calls the following business day.



EL ENCANTO WEBSITE



The website is up! We invite you to make use of the El Encanto Subassociation website at www.progressivecm.com/elencanto. You can easily submit a maintenance request, download forms, review the documents such as the CC&Rs, newsletters etc, from the comfort of your home or office. Some of the documents are password protected for everyone's protection.

The Association's Board Meeting Agenda will be posted on the El Encanto website as well as on temporary signs at the Legendario and Brillante entrances at least four (4) days prior to the scheduled Board meeting. We look forward to seeing you at the meetings!

