

COMMUNITY UPDATE: CHANGE IN LANDSCAPE SERVICES

The Board of Directors has been evaluating the landscape maintenance program in the community and recently placed the contract out to bid to perform due diligence and review services in the industry. After interviewing multiple companies, services and community needs the Association has elected to make a change in the landscape maintenance provider, effective January 1, 2008. Pacific Landscape Group will conclude their maintenance services for the community at the end of December and the new contractor, O'Connell Landscape, will begin services January 1, 2008. With that said the Association hopes that you will warmly welcome the new contractor to the community as well as the selected supervisor, Michael Williams.

Now that the announcement has been made, what does this mean to you the homeowner? First of all, there are a few pending tree trimming requests on file. All owners with a pending tree trimming request on file will be getting a letter regarding the transition and the status of their request. If you believe you have a pending request with the Association and you have not received a letter by January 1, 2008 please contact the Association so that we can address your needs. Second, the requests for maintenance are processed the same. If you have a maintenance need, call the Association and place your request so that service may be provided. Third, monthly landscape walks will continue so that special requests are addressed on a regular basis. Lastly, we ask for your support and understanding during the transition. Thank you and we look forward to addressing all your requests!

V-DITCH REPAIR PROJECT

If you see contractors on-site and working on the v-ditches (concrete channels on the slopes for drainage), the Association is performing some maintenance and repairs throughout the Association's slopes to keep everything operating as intended. The contractor performing the work is ICON Construction. Keeping the v-ditches clean and properly maintained helps with the flow of water off the slopes. The work is expected to conclude by the end of the month; however if there are any delays we will provide an update in the next newsletter.

<p><u>Board Members</u></p> <p>Neil Solon, President Carl Hess, VP Tom Sly, Secretary Mark Stucky, Treasurer Election Vacancy</p>	<p><u>Maintenance & Forms Request</u></p> <p>Carol 949-582-7770 Carolg@progressivecm.com</p> <p><i>*landscape requests? Call them in!</i></p>	<p><u>Landscape Committee</u></p> <p>Chair: George Ferguson Gillian Martin George Klause</p> <p>Contractor: O'Connell Landscape</p>	<p><u>Community Manager</u></p> <p>Jaime Moore (949) 582-7770 x113 (949) 582-7796 fax jaimem@progressivecm.com</p>
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NEXT MEETING: Tuesday, January 8th: 6:30 p.m.

Board meetings are held monthly at :

Progressive Community Management., 27405 Puerta Real, Suite 300, Mission Viejo
corner of Puerta Real and La Alameda, off of Crown Valley Parkway

MEETING AGENDA AVAILABILITY

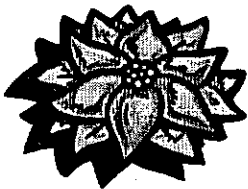
Beginning January 1, 2008, the Association's Meeting Agendas will be available at least 4 days prior to the scheduled Board meeting. The detailed agenda will be posted at the Canterbury park/open space. The Association is providing this information to the Membership in an effort to comply with recent legal requirements of SB 528 as well as to keep the Community informed of the topics that will be addressed at each upcoming meeting. Please note that due to the recent changes with regard to this statute, items that are not listed on the agenda cannot be acted upon by the Board of Directors unless the items are of an emergency or urgent nature. Should you have any questions, please feel free to contact Jaime Moore for assistance.

IMPORTANT REMINDER FOR OWNERS USING BILL PAY

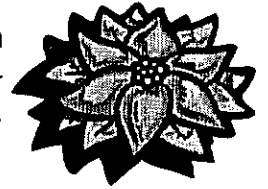
Homeowners who use Bill-Pay to pay their assessments – Is your homeowner's association account number correct? Now is the perfect time to double check this! Make sure that the account number your bill-payment service is using is the same as the one on your monthly association statement. Even one missed zero will affect our bank's ability to process your payments in a timely manner. In order to avoid problems, please take a moment to insure that all the information is correct!

PROGRESSIVE'S HOLIDAY CLOSURE

The offices of Progressive Community Management will be closed at noon on Friday, December 21st through Tuesday, January 1st in observance of the holidays and to spend time with your families and loved ones. The office will also be closed on January 21st in observance of Martin Luther King. While the offices are closed, emergency service is provided. You can access the emergency service by calling 949-582-7770 and following the emergency prompts. If your call is not an emergency threatening property damage to Association common area, please leave a message for the manager and they will be happy to return your call upon their return.



If you have a form request or just want access to Association information while the offices are closed, you can visit the website anytime. Visit www.progressivecm.com/elniguelheights.



*Be safe over the holidays and
while celebrating the New Year.*

Happy New Year!



c/o Progressive Community Management
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Our Progressive Community Manager is Jaime Moore (Rose) **e-mail:jaimem@progressivecm.com

WEBSITE: PROGRESSIVECM.COM/ELNIGUELHEIGHTS